

Cencion Information Provider (IP) Rates

AUSTRIA - DOMESTIC RATE SHEET (data only)

End user tariff (VAT incl)	First digits	Adult or Non Adult	Payment from Cencion to IP (ex VAT and routing costs to the UK included)		
			Threshold #1 (below 50 K min / month)	Threshold #2 (between 50 K and 100 K min / month)	Threshold #3 (above 100 K min / month)
2.16 €/ mn Vat Incl.	0900 / 0930	Both	1.125 €/ mn	1.188 €/ mn	1.26 €/ mn
3.63 €/ mn Vat Incl.	0900 / 0930	Both	1.944 €/ mn	2.061 €/ mn	2.169 €/ mn

Routing costs to Western Europe	included
Provisions for charge backs to deduct from the above rates	52%
Setup costs / number (ex VAT)	25 €
Monthly fees / number (ex VAT)	40 €
Standard payment terms (after end of the month)	35 days EOM
Factoring solution	No
Indicative timeframe between # allocation request and activation (in working days)	4 days
Local VAT (or corresponding taxes) rate	20%

AUSTRIA - DOMESTIC RATE SHEET (Voice only)

End user tariff (VAT incl)	First digits	Access from Mobiles	Adult or Non Adult	Payment from Cencion to IP per minute (ex VAT and ex any routing costs, if calls are initiated from fixed lines)			Payment from Cencion to IP per minute (ex VAT and ex any routing costs, if calls are initiated from mobile phones)		
				Threshold #1 (below 50 K min/month)	Threshold #2 (between 50 K and 100 K min / month)	Threshold #3 (above 100 K min / month)	Threshold #1 (below 50 K min/ month)	Threshold #2 (between 50 K and 100 K min / month)	Threshold #3 (above 100K min / month)
0.18 €/ mn Vat Incl.	0900 / 0930	No	Both	0.056 €	0.059 €	0.061 €	0 €	0 €	0 €
0.22 €/ mn Vat Incl.	0900 / 0930	No	Both	0.094 €	0.099 €	0.104 €	0 €	0 €	0 €
0.27 €/ mn Vat Incl.	0900 / 0930	Yes	Both	0.119 €	0.126 €	0.132 €	0.017 €	0.018 €	0.019 €
0.32 €/ mn Vat Incl.	0900 / 0930	Yes	Both	0.151 €	0.160 €	0.169 €	0.054 €	0.057 €	0.059 €
0.39 €/ mn Vat Incl.	0900 / 0930	Yes	Both	0.18 €	0.189 €	0.198 €	0.0801 €	0.085 €	0.089 €
0.45 €/ mn Vat Incl.	0900 / 0930	Yes	Both	0.216 €	0.230 €	0.243 €	0.122 €	0.130 €	0.136 €
0.53 €/ mn Vat Incl.	0900 / 0930	Yes	Both	0.239 €	0.252 €	0.266 €	0.144 €	0.1521 €	0.160 €
0.61 €/ mn Vat Incl.	0900 / 0930	Yes	Both	0.292 €	0.310 €	0.328 €	0.198 €	0.210 €	0.221 €
0.68 €/ mn Vat Incl.	0900 / 0930	Yes	Both	0.306 €	0.324 €	0.342 €	0.214 €	0.226 €	0.239 €
0.73 €/ mn Vat Incl.	0900 / 0930	Yes	Both	0.351 €	0.369 €	0.387 €	0.252 €	0.27 €	0.279 €
0.81 €/ mn Vat Incl.	0900 / 0930	Yes	Both	0.387 €	0.410 €	0.432 €	0.297 €	0.315 €	0.324 €
0.87 €/ mn Vat Incl.	0900 / 0930	Yes	Both	0.414 €	0.441 €	0.4635 €	0.324 €	0.342 €	0.36 €
1.08 €/ mn Vat Incl.	0900 / 0930	Yes	Both	0.504 €	0.536 €	0.565 €	0.441 €	0.459 €	0.486 €
1.35 €/ mn Vat Incl.	0900 / 0930	Yes	Both	0.639 €	0.675 €	0.711 €	0.558 €	0.594 €	0.621 €
1.55 €/ mn Vat Incl.	0900 / 0930	Yes	Both	0.747 €	0.783 €	0.828 €	0.666 €	0.711 €	0.747 €
1.80 €/ mn Vat Incl.	0900 / 0930	Yes	Both	0.909 €	0.963 €	1.017 €	0.837 €	0.891 €	0.936 €
2.16 €/ mn Vat Incl.	0900 / 0930	Yes	Both	1.134 €	1.197 €	1.26 €	1.071 €	1.134 €	1.188 €
3.63 €/ mn Vat Incl.	0900 / 0930	Yes	Both	1.917 €	2.025 €	2.142 €	1.854 €	1.962 €	2.07 €

For content & IVR costs, please see the German rate sheet (same content – same costs).

Routing costs to Western Europe	included
Provisions for charge backs to deduct from the above rates	11%
Setup costs / number (ex VAT)	50 €
Monthly fees / number (ex VAT)	0 €
Standard payment terms (after end of the month)	35 days EOM
Factoring solution	No
Indicative timeframe between # allocation request and activation (in working days)	4 days
Local VAT (or corresponding taxes) rate	20%

BELGIUM - DOMESTIC RATE SHEET

End user tariff (VAT incl)	First digits	Adult or non adult	Voice or data	Access from mobiles	Payment from Cencion to IP (ex VAT and ex any routing costs)			Payment from IP to Cencion (ex VAT)
					Threshold #1 (below 50 K min / month)	Threshold #2 (between 50 K and 100 K min / month)	Threshold #3 (above 100K min / month)	
0.45 €/mn Vat Incl. and 0.05 €/ call	0900 / 077	Adult	Both	Yes	0.225 €/ min	0.243 €/ min	0.252 €/ min	0 €
0.74 €/mn Vat Incl. and 0.05 €/ call	0902	Non Adult	Both	Yes	0.396 €/ min	0.423 €/ min	0.45 €/ min	0 €
1.12 €/mn Vat Incl. and 0.05 €/ call	0903	Both	Both	Yes	0.612 €/ min	0.648 €/ min	0.684 €/ min	0 €
0.25 €/ call VAT incl.	0909 990XX	Non Adult	Both	No	0.099 / call	0.108 / call	0.117 / call	0.028 €/ min
1 €/ call VAT incl.	0909 991XX	Non Adult	Both	No	0.504 / call	0.531 / call	0.558 / call	0.028 €/ min
1.24 €/ call VAT incl.	0909 992XX	Non Adult	Both	No	0.621 / call	0.657 / call	0.693 / call	0.028 €/ min
2.48 €/ call Vat Incl.	0909 993XX	Non Adult	Both	No	1.359 / call	1.44 / call	1.521 / call	0.028 €/ min
6.20 €/ call Vat Incl.	0909 994XX	Non Adult	Both	No	3.474 / call	3.681 / call	3.888 / call	0.028 €/ min
12.39 €/ call Vat Incl.	0909 995XX	Non Adult	Both	No	6.966 / call	7.371 / call	7.785 / call	0.028 €/ min
24.79 €/ call Vat Incl.	0909 996XX	Non Adult	Both	No	13.95 / call	14.76 / call	15.57 / call	0.028 €/ min
0.50 €/ call Vat Incl. + 0.25 €/ min Vat Incl.	0909 997XX	Non Adult	Both	No	0.252 €/ call + 0.117 €/ min	0.2655 €/ call + 0.1242 €/ min	0.279 €/ call + 0.126 €/ min	0 €
0.50 €/ call Vat Incl. + 0.50 €/ min Vat Incl.	0909 998XX	Non Adult	Both	No	0.252 €/ call + 0.252 €/ min	0.2655 €/ call + 0.2655 €/ min	0.279 €/ call + 0.279 €/ min	0 €
0.50 €/ call Vat Incl. + 1 €/ min Vat Incl.	0909 999XX	Non Adult	Both	No	0.252 €/ call + 0.531 €/ min	0.2655 €/ call + 0.567 €/ min	0.279 €/ call + 0.594 €/ min	0 €

Routing costs to Belgium (ex VAT)	0.0132 €/ min
Routing costs to UK (ex VAT)	0.0193 €/ min
Routing costs to France (ex VAT)	0.0193 €/ min
Routing costs to Netherlands (ex VAT)	0.0198 €/ min
Setup costs / number (ex VAT)	60 €
Monthly fees / number (ex VAT)	10 €
Standard payment terms (after end of the month)	50 days EOM
Factoring solution	No
Indicative timeframe between # allocation request and activation (in working days)	10 days
Local VAT (or corresponding taxes) rate	21 %
Miscellaneous	If revenue / # / month < 50 euros, # can be cancelled

* excluding local delivery costs

CANADA - DOMESTIC RATE SHEET

End user tariff (excl. VAT)	First Digits	Adult or Non adult	Voice or data	Access from mobiles	Payment from Cencion to IP (ex VAT and ex any routing costs)			Payment from IP to Cencion (ex VAT and ex any routing costs)	Comments
					Threshold #1 (below 50 K min / month)	Threshold #2 (between 50 K and 100 K min / month)	Threshold #3 (above 100 K min / month)		
0.99 CAD / min ex Vat	900	Non adult	Both	No	0.168 CAD/min	0.17 CAD / min	0.18 CAD / min	0 CAD / min	After provision for charge backs
1.49 CAD / min ex Vat	900	Non adult	Both	No	0.39 CAD / min	0.41 CAD / min	0.43 CAD / min	0 CAD / min	After provision for charge backs
1.99 CAD / min ex Vat	900	Non Adult	Both	No	0.61 CAD / min	0.65 CAD / min	0.686 CAD / min	0 CAD / min	After provision for charge backs
3.99 CAD / min ex Vat	900	Non adult	Both	No	1.5 CAD / min	1.59 CAD / min	1.68 CAD / min	0 CAD / min	After provision for charge backs
7.99 CAD / min ex Vat	900	Non adult	Both	No	3.29 CAD / min	3.48 CAD / min	3.68 CAD / min	0 CAD / min	After provision for charge backs
11.99 CAD / min ex Vat	900	Non Adult	Both	No	5.09 CAD / min	5.38 CAD / min	5.68 CAD / min	0 CAD / min	After provision for charge backs
15.99 CAD / min ex Vat	900	Non Adult	Both	No	6.88 CAD / min	7.28 CAD / min	7.69 CAD / min	0 CAD / min	After provision for charge backs
0.99 CAD / call ex Vat	900	Non Adult	Both	No	0.43 CAD / call	0.46 CAD / call	0.49 CAD / call	0.335 CAD / min	After provision for charge backs
1.49 CAD / call ex Vat	900	Non Adult	Both	No	0.66 CAD / call	0.7 CAD / call	0.74 CAD / call	0.335 CAD / min	After provision for charge backs
1.99 CAD / call ex Vat	900	Non Adult	Both	No	0.88 CAD / call	0.94 CAD / call	0.99 CAD / call	0.335 CAD / min	After provision for charge backs
3.99 CAD / call ex Vat	900	Non Adult	Both	No	1.78 CAD / call	1.88 CAD / call	1.99 CAD / call	0.335 CAD / min	After provision for charge backs
7.99 CAD / call ex Vat	900	Non Adult	Both	No	3.56 CAD / call	3.78 CAD / call	3.99 CAD / call	0.335 CAD / min	After provision for charge backs
11.99 CAD call ex Vat /	900	Non Adult	Both	No	5.36 CAD / call	5.67 CAD / call	5.99 CAD / call	0.335 CAD / min	After provision for charge backs
15.99 CAD call ex Vat /	900	Non Adult	Both	No	7.15 CAD / call	7.57 CAD / call	7.99 CAD / call	0.335 CAD / min	After provision for charge backs

Routing costs to UK (ex VAT)	0.0825 CAD / min
Routing costs to France (ex VAT)	0.0825 CAD / min
Setup costs / number (ex VAT)	825 CAD
Monthly fees / number (ex VAT)	55 CAD
Standard payment terms (after end of the month)	65 days EOM
Factoring solution	Possible, upon request
Indicative timeframe between # allocation request and activation (in working days)	3 weeks
Local VAT (or corresponding taxes) rate	Varies (Quebec state: 15 %)
Miscellaneous	If revenue / # / month < 500 CAD, revenue won't be paid

GERMANY- DOMESTIC RATE SHEET

End user tariff (excl. VAT)	First Digits	Adult or Non adult	Voice or data	Access from mobiles	Payment from Cencion to IP (ex VAT and ex any routing costs)			Comments
					Threshold #1 (below 50 K min / month)	Threshold #2 (between 50 K and 100 K min / month)	Threshold #3 (above 100 K min / month)	
0,41 €/mn Vat Incl.	T1: 0190 + 4 or 6	Both	Voice only	Yes	0.153 €/ min	0.171 €/ min	0.18 €/ min	After provision for charge backs
0,62 €/mn Vat Incl.	T2: 0190 + 1 to 3 or 5	Both	Voice only	Yes	0.387 €/ min	0.405 €/ min	0.432 €/ min	After provision for charge backs
1.24 €/ mn Vat Incl.	T3: 0190 + 7 or 9	Both	Voice only	Yes	0.612 €/ min	0.648 €/ min	0.684 €/min	After provision for charge backs
1.86 €/ mn Vat Incl.	T4: 0190 + 8	Both	Voice only	Yes	1.503 €/ min	1.593 €/ min	1.683 €/ min	After provision for charge backs

Routing costs to UK (ex VAT)	0.0315 €/ min
Routing costs to France (ex VAT)	0.0298 €/ min
Routing costs to Spain (ex VAT)	0.0394 €/ min
Routing costs to Netherlands (ex VAT)	0.0354 €/ min
Provisions for charge backs (to deduct from above rates)	11%
Setup costs / number (ex VAT)	50 €
Monthly fees / number (ex VAT)	1 €
Standard payment terms (after end of the month)	35 days EOM
Factoring solution	Possible, upon request
Indicative timeframe between # allocation request and activation (in working days)	1 day
Local VAT (or corresponding taxes) rate	16%

For German domestic numbers for data traffic, or offline billed 0900 numbers, which can be charged to the caller up to € 2/min or € 30/call, please contact your account manager.

Terms & Conditions for Standard IVR Services & IVR Hosting:

Standard IVR services' costs	Costs (ex VAT), before IVR hosting costs		
	Threshold #1 (below 50 K min / month)	Threshold #2 (between 50 K and 100 K min / month)	Threshold #3 (above 100 K min / month)
Stories	0.087 €/ min	0.08 €/ min	0.072 €/ min
Dating	0.087 €/ min	0.08 €/ min	0.072 €/ min
Virtual chat	0.22 €/ min	0.20 €/ min	0.19 €/ min
Live adult	0.36 €/ min	0.36 €/ min	0.36 €/ min
Live tarot / astrology	0.36 €/ min	0.36 €/ min	0.36 €/ min
Menu	0.09 €/ min	0.072 €/ min	0.054 €/ min
Competition	0.09 €/ min	0.072 €/ min	0.054 €/ min
Eaves Drop (recorded)	0.087 €/ min	0.08 €/ min	0.072 €/ min
Recorded Horoscopes	0.072 €/ min	0.065 €/ min	0.058 €/ min
Gay Virtual (Adult and non Adult)	0.15 €/ min	0.14 €/ min	0.013 €/ min
Information Line	0.072 €/ min	0.065 €/ min	0.058 €/ min
Conferencing Services	0.13 €/ min	0.12 €/ min	0.11 €/ min

Many more services are available on request.

Terms & Conditions for bespoke IVR Services:

In alternative to our standard IVR services, we will be glad to develop bespoke services. In that case, Cencion charges the above mentioned IVR hosting costs, and the following costs:

Recordings in sound studio, per started hour € 125.00

Cencion speaker, per started hour as from € 50.00

Conception (production), per started hour € 95.00

Application development (IT work), per started hour € 145.00

IRELAND (Rep. of) - DOMESTIC RATE SHEET

End user tariff (VAT incl)	First digits	Adult or Non Adult	Voice or Data	Access from mobiles	Payment from Cencion to IP (ex VAT and ex any routing costs)			Comments
					Threshold #1 (below 50 K min / month)	Threshold #2 (between 50 K and 100 K min / month)	Threshold #3 (above 100 K min / month)	
€0.15 / mn	1520	Non Adult	Voice Only	Yes	0.054 €/ min	0.054 €/min	0.054 €/ min	Service needs to be approved by REGTEL before number release
€0.33 / mn	1530	Non Adult	Voice only	Yes	0.153 €/ min	0.162 €/min	0.09 €/ min	Same as above
€0.60 / call	1540	Non Adult	Voice only	Yes	0.306 €/ call	0.324 €/ call	0.342 €/ call	Same as above
€0.95 / mn	1550	Non Adult	Voice only	Yes	0.504 €/ min	0.531 €/ min	0.558 €/ min	Same as above
€1.25 / mn	1560	Non Adult	Voice only	Yes	0.666 €/ min	0.711 €/ min	0.747 €/ min	Same as above
€1.75 / mn	1570	Non Adult	Voice only	Yes	0.945 €/ min	0.999 €/ min	1.053 €/ min	Same as above
€2.40 / mn	1580	Non Adult	Voice only	Yes	1.332 €/ min	1.413 €/ min	1.494 €/ min	Same as above
€2.90 / mn	1590	Non Adult	Voice only	Yes	1.593 €/ min	1.692 €/ min	1.782 €/ min	Same as above

Routing costs to UK (ex VAT)	£ 0.015 / min
Routing costs to Western Europe (ex VAT)	£ 0.025 / min
Non adult chat costs / minute (ex VAT)	£ 0.11 / min
Setup costs / number (ex VAT)	£ 100
Monthly fees / number (ex VAT)	£ 0
Standard payment terms (after end of the month)	45 days EOM
Factoring solution	No
Indicative timeframe between # allocation request and activation (in working days)	5 - 10 days
Local VAT (or corresponding taxes) rate	17.5 %

Note that all above routing costs are stated in British Pounds (£).

ITALY - DOMESTIC RATE SHEET

Tariff #	Carrier	End user tariff (ex VAT)		Adult or Non Adult	voice or data	Payment from Cencion to IP					
		Set up Charge	Per minute charge			Threshold #1 (below 50 K min / month)		Threshold #2 (between 50 K and 100 K min / month) (ex VAT and ex any routing costs)		Threshold #3 (above 100 K min / month)	
						Set up Payment	Per Minute payment	Set up Payment	Per Minute payment	Set up Payment	Per Minute payment
T	Telecom Italia (TI)	0.1 €	0.5 €	both	both	0.054 €	0.288 €	0.054 €	0.306 €	0.063 €	0.324 €
	Vodafone	0.1291 €	0.6 €	both	both	0 €	0.207 €	0 €	0.216 €	0 €	0.234 €
	TIM	0.1291 €	0.6 €	both	both	0 €	0.279 €	0 €	0.297 €	0 €	0.315 €
	Wind	0.125 €	0.6 €	both	both	0 €	0.252 €	0 €	0.27 €	0 €	0.279 €
S	TI	0.1 €	0.8 €	both	both	0.054 €	0.468 €	0.054 €	0.495 €	0.063 €	0.522 €
	Vodafone	0.1291 €	0.77 €	both	both	0 €	0.27 €	0 €	0.288 €	0 €	0.297 €
	TIM	0.1291 €	0.7747 €	both	both	0 €	0.369 €	0 €	0.387 €	0 €	0.405 €
	Wind	0.125 €	1.55 €	both	both	0 €	0.648 €	0 €	0.693 €	0 €	0.729 €
R	TI	0.1 €	2 €	both	both	0.054 €	1.179 €	0.054 €	1.251 €	0.063 €	1.314 €
	Vodafone	0.1291 €	2 €	both	both	0 €	0.702 €	0 €	0.747 €	0 €	0.774 €
	TIM	0.15 €	2 €	both	both	0 €	0.954 €	0 €	1.008 €	0 €	1.062 €
	Wind	0.125 €	1.55 €	both	both	0 €	0.648 €	0 €	0.693 €	0 €	0.729 €
P	TI	0.1291 €	2.5 €	both	both	0.072 €	1.476 €	0.072 €	1.557 €	0.081 €	1.647 €
	Vodafone	0.1291 €	2.6236 €	both	both	0 €	0.918 €	0 €	0.981 €	0 €	1.035 €
	TIM	0.15 €	2 €	both	both	0 €	0.954 €	0 €	1.008 €	0 €	1.062 €
	Wind	0.125 €	1.55 €	both	both	0 €	0.648 €	0 €	0.693 €	0 €	0.729 €
P1	TI	0.1291 €	2.5 €	both	both	0.072 €	1.476 €	0.072 €	1.557 €	0.081 €	1.647 €
	Vodafone	0.1291 €	2 €	both	both	0 €	0.702 €	0 €	0.747 €	0 €	0.774 €
	TIM	0.1291 €	1.5494 €	both	both	0 €	0.738 €	0 €	0.774 €	0 €	0.819 €
	Wind	0.125 €	1.55 €	both	both	0 €	0.648 €	0 €	0.693 €	0 €	0.729 €
P2	TI	0.1291 €	2.5 €	both	both	0.072 €	1.476 €	0.072 €	1.557 €	0.081 €	1.647 €
	Vodafone	1 €	2 €	both	both	0 €	0.702 €	0 €	0.747 €	0 €	0.774 €
	TIM	0.15 €	2 €	both	both	0 €	0.954 €	0 €	1.008 €	0 €	1.062 €
	Wind	0.125 €	1.55 €	both	both	0 €	0.648 €	0 €	0.693 €	0 €	0.729 €
H	TI	0.13 €	1.03 €	both	both	0.072 €	0.603 €	0.081 €	0.639 €	0.081 €	0.675 €
	Vodafone	Closed									
	TIM	0.1291 €	1.5494 €	both	both	0 €	0.738 €	0 €	0.774 €	0 €	0.819 €
	Wind	0.125 €	1.55 €	both	both	0 €	0.648 €	0 €	0.693 €	0 €	0.729 €
I	TI	0.13 €	1.36 €	both	both	0.072 €	0.801 €	0.081 €	0.846 €	0.081 €	0.891 €
	Vodafone	0.1291 €	1.5494 €	both	both	0 €	0.549 €	0 €	0.576 €	0 €	0.603 €
	TIM	0.1291 €	1.5494 €	both	both	0 €	0.738 €	0 €	0.774 €	0 €	0.819 €
	Wind	0.125 €	1.55 €	both	both	0 €	0.648 €	0 €	0.693 €	0 €	0.729 €
L	TI	0.13 €	1.49 €	both	both	0.072 €	0.882 €	0.081 €	0.927 €	0.081 €	0.981 €
	Vodafone	0.1291 €	2.6236 €	both	both	0 €	0.918 €	0 €	0.981 €	0 €	1.035 €
	TIM	0.1291 €	1.5494 €	both	both	0 €	0.738 €	0 €	0.774 €	0 €	0.819 €
	Wind	0.125 €	1.55 €	both	both	0 €	0.648 €	0 €	0.693 €	0 €	0.729 €

L1	TI	0.13 €	1.49 €	both	both	0.072 €	0.882 €	0.081 €	0.927 €	0.081 €	0.981 €
	Vodafone	0.1291 €	1.5494 €	both	both	0 €	0.549 €	0 €	0.576 €	0 €	0.612 €
	TIM	0.1291 €	1.5494 €	both	both	0 €	0.738 €	0 €	0.774 €	0 €	0.819 €
	Wind	0.125 €	1.55 €	both	both	0 €	0.648 €	0 €	0.693 €	0 €	0.729 €
L2	TI	0.13 €	1.49 €	both	both	0.072 €	0.882 €	0.081 €	0.927 €	0.081 €	0.981 €
	Vodafone	Closed									
	TIM	0.1291 €	1.5494 €	both	both	0 €	0.738 €	0 €	0.774 €	0 €	0.819 €
	Wind	0.125 €	1.55 €	both	both	0 €	0.648 €	0 €	0.693 €	0 €	0.729 €
M	TI	0.13 €	1.55 €	both	both	0.072 €	0.909 €	0.081 €	0.963 €	0.081 €	1.017 €
	Vodafone	0.1291 €	2.6236 €	both	both	0 €	0.918 €	0 €	0.981 €	0 €	1.035 €
	TIM	0.1291 €	1.5494 €	both	both	0 €	0.738 €	0 €	0.774 €	0 €	0.819 €
	Wind	0.125 €	1.55 €	both	both	0 €	0.648 €	0 €	0.693 €	0 €	0.729 €
M1	TI	0.13 €	1.55 €	both	both	0.072 €	0.909 €	0.081 €	0.963 €	0.081 €	1.017 €
	Vodafone	0.1291 €	1.5494 €	both	both	0 €	0.549 €	0 €	0.576 €	0 €	0.612 €
	TIM	0.1291 €	1.5494 €	both	both	0 €	0.738 €	0 €	0.774 €	0 €	0.819 €
	Wind	0.125 €	1.55 €	both	both	0 €	0.648 €	0 €	0.693 €	0 €	0.729 €
M2	TI	0.13 €	1.55 €	both	both	0.072 €	0.909 €	0.081 €	0.963 €	0.081 €	1.017 €
	Vodafone	0.1291 €	2.6236 €	both	both	0 €	0.927 €	0 €	0.981 €	0 €	1.035 €
	TIM	0.15 €	2 €	both	both	0 €	0.954 €	0 €	1.008 €	0 €	1.062 €
	Wind	0.125 €	1.55 €	both	both	0 €	0.648 €	0 €	0.693 €	0 €	0.729 €
N	TI	0.65 €	1.55 €	both	both	0.387 €	0.909 €	0.405 €	0.963 €	0.432 €	1.017 €
	Vodafone	0.1291 €	1.5494 €	both	both	0 €	0.549 €	0 €	0.576 €	0 €	0.612 €
	TIM	0.1291 €	1.5494 €	both	both	0 €	0.738 €	0 €	0.774 €	0 €	0.819 €
	Wind	0.125 €	1.55 €	both	both	0 €	0.648 €	0 €	0.693 €	0 €	0.729 €
N1	TI	0.65 €	1.55 €	both	both	0.387 €	0.909 €	0.405 €	0.963 €	0.432 €	1.017 €
	Vodafone	0.1291 €	2 €	both	both	0 €	0.702 €	0 €	0.747 €	0 €	0.783 €
	TIM	0.15 €	2 €	both	both	0 €	0.954 €	0 €	1.008 €	0 €	1.062 €
	Wind	0.125 €	1.55 €	both	both	0 €	0.648 €	0 €	0.693 €	0 €	0.729 €
A	TI	1 €	0 €	both	both	0.585 €	0 €	0.621 €	0 €	0.657 €	0 €
	Vodafone	Closed									
	TIM	0.1291 €	1.5494 €	both	both	0 €	0.738 €	0 €	0.774 €	0 €	0.819 €
	Wind	0.125 €	1.55 €	both	both	0 €	0.648 €	0 €	0.693 €	0 €	0.729 €
U	TI	1 €	2 €	both	both	0.585 €	1.179 €	0.621 €	1.251 €	0.657 €	1.314 €
	Vodafone	1 €	2 €	both	both	0 €	0.702 €	0 €	0.747 €	0 €	0.783 €
	TIM	0.15 €	2 €	both	both	0 €	0.954 €	0 €	1.008 €	0 €	1.062 €
	Wind	0.125 €	1.55 €	both	both	0 €	0.648 €	0 €	0.693 €	0 €	0.729 €
Q1	TI	1 €	2.5 €	both	both	0.585 €	1.476 €	0.621 €	1.557 €	0.657 €	1.647 €
	Vodafone	1 €	2 €	both	both	0 €	0.702 €	0 €	0.747 €	0 €	0.783 €
	TIM	0.15 €	2 €	both	both	0 €	0.954 €	0 €	1.008 €	0 €	1.062 €
	Wind	0.125 €	1.55 €	both	both	0 €	0.648 €	0 €	0.693 €	0 €	0.729 €
Q	TI	1 €	2.5 €	both	both	0.585 €	1.476 €	0.621 €	1.557 €	0.657 €	1.647 €
	Vodafone	Closed									
	TIM	0.15 €	2 €	both	both	0 €	0.954 €	0 €	1.008 €	0 €	1.062 €
	Wind	0.125 €	1.55 €	both	both	0 €	0.648 €	0 €	0.693 €	0 €	0.729 €
B	TI	2 €	0 €	both	both	1.17 €	0 €	1.251 €	0 €	1.314 €	0 €
	Vodafone	Closed									
	TIM	0.1291 €	1.5494 €	both	both	0 €	0.738 €	0 €	0.774 €	0 €	0.819 €
	Wind	0.125 €	1.55 €	both	both	0 €	0.648 €	0 €	0.693 €	0 €	0.729 €
O	TI	2 €	1.95 €	both	both	1.17 €	1.152 €	1.251 €	1.215 €	1.314 €	1.287 €
	Vodafone	1 €	2 €	both	both	0 €	0.702 €	0 €	0.747 €	0 €	0.783 €
	TIM	0.15 €	2 €	both	both	0 €	0.954 €	0 €	1.008 €	0 €	1.062 €
	Wind	0.125 €	1.55 €	both	both	0 €	0.648 €	0 €	0.693 €	0 €	0.729 €

O1	TI	2 €	1.95 €	both	both	1.17 €	1.152 €	1.251 €	1.215 €	1.314 €	1.287 €
	Vodafone	Closed									
	TIM	0.15 €	2 €	both	both	0 €	0.945 €	0 €	1.008 €	0 €	1.062 €
	Wind	0.125 €	0 €	both	both	1.764 €	0 €	1.872 €	0 €	1.971 €	0 €
C	TI	3 €	0 €	both	both	1.764 €	0 €	1.872 €	0 €	1.971 €	0 €
	Vodafone	0.1291 €	1.5494 €	Both	both	0 €	0.549 €	0 €	0.576 €	0 €	0.612 €
	TIM	0.1291 €	1.5494 €	both	both	0 €	0.738 €	0 €	0.774 €	0 €	0.819 €
	Wind	0.125 €	1.55 €	both	both	0 €	0.648 €	0 €	0.693 €	0 €	0.729 €
D	TI	4 €	0 €	both	both	2.358 €	0 €	2.493 €	0 €	2.637 €	0 €
	Vodafone	0.1291 €	2 €	both	both	0 €	0.702 €	0 €	0.747 €	0 €	0.783 €
	TIM	0.15 €	2 €	both	both	0 €	0.954 €	0 €	1.008 €	0 €	1.062 €
	Wind	0.125 €	1.55 €	both	both	0 €	0.648 €	0 €	0.693 €	0 €	0.729 €
D1	TI	4 €	0 €	both	both	2.358 €	0.909 €	0.081 €	0.963 €	0.086 €	1.017 €
	Vodafone	0.1291 €	2 €	both	both	0 €	0.549 €	0 €	0.576 €	0 €	0.612 €
	TIM	0.1291 €	1.5494 €	both	both	0 €	0.738 €	0 €	0.774 €	0 €	0.819 €
	Wind	0.125 €	1.55 €	both	both	0 €	0.648 €	0 €	0.693 €	0 €	0.729 €
E2	TI	5 €	0 €	both	both	2.943 €	0 €	3.123 €	0 €	3.294 €	0 €
	Vodafone	0.1291 €	2 €	both	both	0 €	0.702 €	0 €	0.747 €	0 €	0.783 €
	TIM	0.15 €	1.5494 €	both	both	0 €	0.738 €	0 €	0.774 €	0 €	0.819 €
	Wind	0.125 €	1.55 €	both	both	0 €	0.648 €	0 €	0.693 €	0 €	0.729 €
E	TI	5 €	0 €	both	both	2.943 €	0 €	3.123 €	0 €	3.294 €	0 €
	Vodafone	5 €	0 €	both	both	1.764 €	0 €	1.863 €	0 €	1.944 €	0 €
	TIM	0.1291 €	1.5494 €	both	both	0 €	0.738 €	0 €	0.774 €	0 €	0.819 €
	Wind	0.125 €	1.55 €	both	both	0 €	0.648 €	0 €	0.693 €	0 €	0.729 €
E1	TI	5 €	0 €	both	both	2.943 €	0 €	3.123 €	0 €	3.294 €	0 €
	Vodafone	5 €	0 €	both	both	1.764 €	0 €	1.863 €	0 €	1.971 €	0 €
	TIM	0.15 €	2 €	both	both	0 €	0.954 €	0 €	1.008 €	0 €	1.062 €
	Wind	0.125 €	1.55 €	both	both	0 €	0.648 €	0 €	0.693 €	0 €	0.729 €
F	TI	10 €	0 €	both	both	5.85 €	0 €	0.621 €	0 €	0.657 €	0 €
	Vodafone	0.1291 €	1.5494 €	both	both	0 €	0.549 €	0 €	0.582 €	0 €	0.612 €
	TIM	0.1291 €	1.5494 €	both	both	0 €	0.738 €	0 €	0.774 €	0 €	0.819 €
	Wind	0.125 €	1.55 €	both	both	0 €	0.648 €	0 €	0.693 €	0 €	0.729 €
G	TI	10.33 €	0 €	both	both	6.03 €	0 €	6.48 €	0 €	6.84 €	1.314 €
	Vodafone	5 €	0 €	both	both	1.755 €	0 €	0 €	0.747 €	1.971 €	0.783 €
	TIM	0.15 €	2 €	both	both	0 €	0.954 €	0 €	1.008 €	0 €	1.062 €
	Wind	0.125 €	1.55 €	both	both	0 €	0.648 €	0 €	0.693 €	0 €	0.729 €
G1	TI	10.33 €	0 €	both	both	6.12 €	0 €	6.48 €	0 €	6.84 €	0 €
	Vodafone	Closed									
	TIM	0.1291 €	1.5494 €	both	both	0 €	0.738 €	0 €	0.783 €	0 €	0.819 €
	Wind	0.125 €	1.55 €	both	both	0 €	0.648 €	0 €	0.693 €	0 €	0.729 €

Max call duration	Equivalent to a value of 10.33 € call cost to the caller
Routing costs to Italy (ex VAT) - if delivered to an Cencion geographic	0 €/ min
Routing costs to Italy (ex VAT) - if not delivered to an Cencion geographic	0.01446 €/ min
Routing costs to any Western European country, USA & Canada - landline number (ex VAT)	0.03 €/ min
Setup costs / number (ex VAT)	0 €
Monthly fees / number / month (ex VAT)	0 €
Chat costs / minute (ex VAT) (to deduct from above rates)	0.09 €/ min to be deducted from the above rates
Standard payment terms	2 billing periods in each month: first 15 days & last 15 days. Cencion pays 40 days after the end of each billing period
Indicative timeframe between # allocation request and activation (in working days)	6 days upon receipt of the Attested Affidavit from the IP, by mail
Local VAT (or corresponding taxes) rate	20%

NETHERLANDS - DOMESTIC RATE SHEET

End user tariff (VAT incl)	First Digits	Adult or Non Adult	Voice or data	Access from mobiles	Payment from Cencion to IP (ex VAT and ex any routing costs)			Comments
					Threshold #1 (below 50 K min / month)	Threshold #2 (between 50K and 100 K min / month)	Threshold #3 (above 100 K min / month)	
0.10 €/ mn Vat Incl.	0900 / 0906 / 0909	Both	Both	Yes	0.045 €/ min	0.045 €/ min	0.045 €/ min	
0.20 €/ mn Vat Incl.	0900 / 0906 / 0909	Both	Both	Yes	0.099 €/ min	0.108 €/ min	0.117 €/ min	
0.25 €/ mn Vat Incl.	0900 / 0906 / 0909	Both	Both	Yes	0.135 €/ min	0.144 €/ min	0.153 €/ min	
0.35 €/ mn Vat Incl.	0900 / 0906 / 0909	Both	Both	Yes	0.198 €/ min	0.207 €/ min	0.216 €/ min	
0.40 €/ mn Vat Incl.	0900 / 0906 / 0909	Both	Both	Yes	0.225 €/ min	0.243 €/ min	0.252 €/ min	
0.45 €/ mn Vat Incl.	0900 / 0906 / 0909	Both	Both	Yes	0.252 €/ min	0.27 €/ min	0.288 €/ min	
0.50 €/ mn Vat Incl.	0900 / 0906 / 0909	Both	Both	Yes	0.288 €/ min	0.306 €/ min	0.324 €/ min	
0.55 €/ mn Vat Incl.	0900 / 0906 / 0909	Both	Both	Yes	0.315 €/ min	0.333 €/ min	0.351 €/ min	
0.60 €/ mn Vat Incl.	0900 / 0906 / 0909	Both	Both	Yes	0.351 €/ min	0.369 €/ min	0.387 €/ min	
0.65 €/ mn Vat Incl.	0900 / 0906 / 0909	Both	Both	Yes	0.378 €/ min	0.405 €/ min	0.423 €/ min	
0.70 €/ mn Vat Incl.	0900 / 0906 / 0909	Both	Both	Yes	0.405 €/ min	0.432 €/ min	0.459 €/ min	
0.80 €/ mn Vat Incl.	0900 / 0906 / 0909	Both	Both	Yes	0.459 €/ min	0.495 €/ min	0.522 €/ min	
0.90 €/ call Vat Incl.	0900 / 0906 / 0909	Both	Both	Yes	0.513 €/ call	0.549 €/ call	0.585 €/ call	Routing costs apply as of 1st second
1.00 €/ call Vat Incl.	0900 / 0906 / 0909	Both	Both	Yes	0.576 €/ call	0.612 €/ call	0.657 €/ call	Routing costs apply as of 1st second
1.15 €/ call Vat Incl.	0900 / 0906 / 0909	Both	Both	Yes	0.666 €/ call	0.711 €/ call	0.756 €/ call	Routing costs apply as of 1st second

Routing costs to Netherlands - applies only to single drop charge (ex VAT)	0.0195 €/ min
Routing costs to UK (ex VAT)	0.0186 €/ min
Routing costs to France (ex VAT)	0.0234 €/ min
Setup costs / number (ex VAT)	0 €
Monthly fees / number (ex VAT)	0 €
Standard payment terms (after end of the month)	30 days EOM
Factoring solution	No
Indicative timeframe between # allocation request and activation (in working days)	10 DAYS
Local VAT (or corresponding taxes) rate	19%

SPAIN - DOMESTIC RATE SHEET

End user tariff (VAT incl)	First Digits	Adult or Non Adult	Voice or data	Access from mobiles	Payment from Cencion to IP (ex VAT and ex any routing costs)			Comments
					Threshold #1 (below 50 K min / month)	Threshold #2 (between 50K and 100 K min / month)	Threshold #3 (above 100 K min / month)	
Landline : 0.078 € mn peak or 0.0498 € mn off peak – mobile : 0.43 € mn peak or 0.26 € mn off peak	902	Corporate Usage	Both	Yes	0.009 €/ min	0.0108€/ min	0.012 €/min	Routing costs to Spain, UK and USA already deducted
Landline : 0.36 € mn peak or 0.29 € mn off peak – mobile: 0.63 € mn peak and off peak	803 / 6 / 7 - level 1	Both	Both	Yes	0.151 €/ min	0.160 €/ min	0.169 €/min	
Landline : 0.81 € mn peak or 0.75 € mn off peak – mobile: 1.08 € mn peak and off peak	803 / 6 / 7 - level 2	Both	Both	Yes	0.43 €/ min	0.459 €/ min	0.481 €/ min	
Landline : 1.09 € mn peak or 1.02 € mn off peak – mobile: 1.36 € mn peak and off peak	803 / 6 / 7 - level 3	Both	Both	Yes	0.625 €/ min	0.662 €/ min	0.697 €/ min	

Routing costs to Western Europe (ex VAT) – applies only to 80X numbers	0.03 €/ min
Provisions for charge backs (to deduct from above rates)	5 %
Chat costs / minute (ex VAT) (to deduct from above rates)	0.1 €/ min
Setup costs / number (ex VAT)	0 €
Monthly fees / number (ex VAT)	7.50 €
Standard payment terms (after end of the month)	50 days EOM
Factoring solution	70 % at 30 days EOM, rest at 50 days EOM, for 2 % fee
Indicative timeframe between # allocation request and activation (in working days)	3 days
VAT rate corresponding to the country	16%

Peak: Mon to Fri de 8 AM to 8 PM - Off Peak: rest of time & bank holidays

UK - DOMESTIC RATE SHEET

End user tariff (VAT incl)	First digits	Access from mobiles	Adult or non adult	Voice or Data	Payment from Cencion to IP (ex VAT and ex any routing costs)			Comments
					Threshold #1 (below 50 K min / month)	Threshold #2 (between 50 K and 100 K min / month)	Threshold #3 (above 100 K min / month)	
Free phone	0800	Network Dependant		Both	- £0.066 per min	-£0.0455 per min	- £0.033 per min	
£ 0.0395 / £ 0.0148 / £ 0.01 per mn VAT Incl. (peak / off peak / WE)	0845	Network Dependant		Both	£0.00765 / £0.00383 / £ 0 per min	£0.0081 / £0.00405 / £ 0 per min	£ 0.0085 / £ 0.00428 / £ 0 per min	If off net delivery in UK, deduct £ 0.015 / minute ex VAT
£ 0.08 / £ 0.04 / £ 0.02 per mn VAT Incl. (peak / off peak / WE)	0870	Network Dependant		Both	£ 0.0288 / £ 0.0157 / £ 0.00585 per min	0.0306 / £0.0167 / £0.0062 per min	£ 0.0324 / £0.0175 / £0.0066 per min	If off net delivery in UK, deduct £ 0.015 / minute ex VAT
£ 0.10 / mn VAT Incl.	0871	Network Dependant		Both	0.0496 €/ min	0.0523 €/ min	0.0549 €/ min	same as above
£ 0.25 / mn VAT Incl.	09	Network Dependant	Both	Both	0.145 €/ min	0.154 / min	0.163 €/ min	same as above
£ 0.50 / mn VAT Incl.	09	Network Dependant	Both	Both	0.306 €/ min	0.325 €/ min	0.343 €/ min	same as above
£ 0.60 / mn VAT Incl.	09	Network Dependant	Both	Both	0.352 €/ min	0.369 €/ min	0.387 €/ min	same as above
£ 0.75 / mn VAT Incl.	09	Network Dependant	Both	Both	0.442 €/ min	0.468 €/ min	0.496 €/ min	same as above
£ 1.00 / mn VAT Incl.	09	Network Dependant	Both	Both	0.5946 €/ min	0.630 €/ min	0.666 €/ min	same as above
£ 1.50 / mn VAT Incl.	09	Network Dependant	Both	Both	0.990 €/ min	1.008 €/ min	1.026 €/ min	same as above
£ 0.10 / call VAT Incl.	09	Network Dependant	Both	Both	0.036 €/ call	0.045 €/ call	0.054 €/ call	same as above
£ 0.25 / call VAT Incl.	09	Network Dependant	Both	Both	0.135 €/ call	0.144 €/ call	0.153 €/ call	same as above
£ 0.50 / call VAT Incl.	09	Network Dependant	Both	Both	0.306 €/ call	0.324 €/ call	0.342 €/ call	same as above

Routing costs to France (ex VAT)	£ 0.03 per min
Setup costs / number (ex VAT)	£ 0
Monthly fees / number (ex VAT)	£ 0
Standard payment terms (after end of the month)	40 days EOM
Factoring solution	- £ 0.02 / min for weekly payments on 2nd Friday following WE
Indicative timeframe between # allocation request and activation (in working days)	3 days
Local VAT (or corresponding taxes) rate	17.5 %

All data traffic must be pre-approved
 Peak: Monday to Friday – 8 AM to 6 PM
 Off peak: Monday to Friday – 6 PM to 8 AM
 Weekend: Friday midnight to Sunday midnight